

## Working During COVID-19 Responses to questions

\*Not all respondents completed every follow-up question

### 1. Which of the following best describes you?

#		
1	I am working from home	545
2	I am continuing to work on campus	94
3	I am on furlough leave	118
	<b>Total</b>	<b>757</b>

### 2. Before Covid-19 how often did you work from home?

#		
1	I am working from home	535
#		
1	Regularly	68
2	Occasionally	117
3	Rarely	133
4	Never	217

### 3. This question is about your physical workspace at home. We recognise that not everyone will have an ideal workspace in their home. Which of the following best describes your home workspace?

#		
1	I am working from home	533
1	I have a good working space I can use at home	274
2	I have a working space I can use but it is not ideal	251
3	I do not have a working space I can use	8

**4. This question is about the technologies you need to work at home, e.g. computer equipment, VPN access, specialist software. To what extent are you able to access the technologies you need to work at home to carry out your role?**

#		
1	I am working from home	534
#		
1	I have access to all technologies I need to work at home	383
2	I have access to some, but not all, technologies I need to work at home	150
3	I do not have access to technologies I need to work at home	1

**5. This question is about your work schedule. How often are you able to keep to a regular schedule in the day (set times in the day you are able to work and take breaks - this may be different to your previous working pattern)?**

#		
1	I am working from home	523
#		
1	Every day	230
2	Mostly	226
3	Rarely	54
4	Never	13

**6. What challenges are you currently facing working from home? Tick all that apply.**

#		
1	Lack of a functioning workspace	94
2	Keeping to a regular working schedule	129
3	Communicating with colleagues	110
4	Changes to my role	84
5	Increased workload	164
6	Staying up to date with University priorities	87
7	Too many distractions	103
8	Juggling work with caring responsibilities	183
9	Lack of routine	84

**7. What challenges are you currently facing on furlough leave? Tick all that apply.**

#		
1	Staying in touch with colleagues	28
2	Staying up to date with University priorities	18
3	Lack of routine	42
4	Feeling isolated	25
5	Anxiety about returning to working on campus	51
6	Other (please specify)	19

**8. What challenges are you currently facing at work? (on campus) Tick all that apply.**

#		
1	Staying in touch with colleagues who are off campus	25
2	Staying up to date with University priorities	13
3	Anxiety about becoming unwell	39
4	Changes to my role	28
5	Increased workload	30
6	Change of routine	35

**9. What positive changes have you noticed working from home? Tick all that apply.**

#		
1	More autonomy in the way I choose to work	227
2	More productive with the time I have	235
3	More collaborative ways of working	166
4	Opportunities to learn new skills	209
5	More effective decision-making	105
6	Other (please specify)	103
7	None of the above	91

**10. What positive changes have you noticed in our current way of working?  
(on campus) Tick all that apply.**

#	Question	
1	More autonomy in the way I choose to work	10
2	More productive with the time I have	19
3	More collaborative ways of working	17
4	Opportunities to learn new skills	19
5	More effective decision-making	13
6	Other (please specify)	4
7	None of the above	39

**11. This question is about challenges posed by working from home outside of carrying out your role. What other challenges related to working from home during the COVID-19 pandemic are you facing?**

#		I am working from home
1	Concern about the effect of working from home for a prolonged period on an existing health condition or impairment	58
2	Concern about developing a health condition due to working from home for a prolonged period	86
3	Dealing with increased tensions in the home environment	105
4	Having additional demands or restrictions placed on me by those I live with	115
5	Anxiety about returning to working on campus	232
6	Financial concerns	88

**12.Overall, the University has managed the changes we have made well.**

#		
1	I am working from home	520
2	I am continuing to work on campus	80
3	I am on furlough leave	106

#	Question	I am working from home	I am continuing to work on campus	I am on furlough leave	
1	Strongly agree	208	8	31	247
2	Agree	249	32	62	342
3	Neither agree nor disagree	41	25	11	77
4	Disagree	19	9	2	30
5	Strongly disagree	3	6	0	9

**13.I have been well supported by my line manager to make the adjustments needed.**

#		
1	I am working from home	517
2	I am continuing to work on campus	79

#	Question	I am working from home	I am continuing to work on campus	Total
1	Strongly agree	247	22	269
2	Agree	175	27	202
3	Neither agree nor disagree	69	13	82
4	Disagree	20	4	24
5	Strongly disagree	6	13	19

**14. I have been well supported by my line manager in relation to furlough leave.**

#		
3	I am on furlough leave	105

#	Question	Total
1	Strongly agree	25
2	Agree	50
3	Neither agree nor disagree	16
4	Disagree	11
5	Strongly disagree	3

**15. How useful have you found each of the following sources of communication from the University for updates and information about developments?**

Emails (e.g from the Vice-Chancellor or Director of People and Culture)

#		I am working from home	I am continuing to work on campus	I am on furlough leave	Total
1	Very Useful	271	31	48	350
2	Quite Useful	214	36	50	300
3	Not Useful	31	10	6	47

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#		I am working from home	I am continuing to work on campus	I am on furlough leave	Total
1	Very Useful	115	16	21	452
2	Quite Useful	281	40	54	375
3	Not Useful	75	12	14	101

### University Webpages

#		I am working from home	I am continuing to work on campus	I am on furlough leave	Total
1	Very Useful	108	9	16	133
2	Quite Useful	251	32	44	327
3	Not Useful	80	21	10	111

### Team Meetings

#		I am working from home	I am continuing to work on campus	I am on furlough leave	Total
1	Very Useful	264	23	18	305
2	Quite Useful	185	19	36	240
3	Not Useful	36	15	18	69

### Department/Section Meetings

#		I am working from home	I am continuing to work on campus	I am on furlough leave	Total
1	Very Useful	220	21	14	255
2	Quite Useful	206	17	36	259
3	Not Useful	44	16	18	78



**16. This question is about ITS support. The ITS helpdesk has transitioned to providing support remotely during this period. How successful has the team been in being able to resolve your requests?**

#		
1	I am working from home	518
2	I am continuing to work on campus	79

#		I am working from home	I am continuing to work on campus	Total
1	Highly successful	230	11	241
2	Quite successful	112	12	124
3	Neither successful nor unsuccessful	17	8	25
4	Quite unsuccessful	6	0	6
5	Highly unsuccessful	4	4	8
6	I have not used this service	149	44	193

**17.If you need help with IT, what is your preferred means of contact?**

#		
1	I am working from home	517
2	I am continuing to work on campus	73

#		I am working from home	I am continuing to work on campus	Total
1	Telephone	75	12	87
2	Email	333	38	371
3	Webchat	50	0	50
4	Zoom	32	2	34
5	In person (once lockdown is over)	27	21	48

**18. Which of the following sources of wellbeing support and professional development have you accessed during this period?**

#		Count
1	I am working from home	223
2	I am continuing to work on campus	15
3	I am on furlough leave	35

#	Question	I am working from home	I am continuing to work on campus	I am on furlough leave	Total
1	Zoom Wellbeing webinars	42	3	6	51
2	Professional development or learning events through Zoom	110	4	6	120
3	Moodle courses	30	5	9	44
4	"Space from COVID-19" Silvercloud module	13	1	2	16
5	Other (please specify):	28	2	12	42